

CLUB
FOUR POINTS

Welcome to Club Four Points

Fresh and full of value, our annual memberships (12 months) are designed to be distinguished and offer benefits on accommodation and dining at Four Points by Sheraton Navi Mumbai, Vashi.

Experience joy and celebrations through the year with us.

Member Help Desk
+91 22 6158 7767
contactus@clubfourpoints.com



Present your membership card to avail:
Discounts on Food at The Asian Kitchen & Tipplers Bar

(unlimited times in a year)

50% when two guests on a table

33% when three

25% when four

20% when five or up to twenty guests

20% when dining alone

Other Benefits

20% discount applies on the following:

- All Beverages
- All orders at Wrapped
- Room Service
- Sunday Brunch
- Best Available Rate on Rooms
(You and Your guests)
- All services at the Iyasya Spa

Member Happy Hours (Buy One, Get One)

Daily **5 PM to 10 PM**

Upto 10 guests, on Select Beverages

Members Day - All Tuesdays (Upto 10 guests)

50% on Select Beverages

50% on food



Experiences to relax, revive and dine

High Value one-time use certificates

	Silver Level	Gold Level	Platinum Level
Number of Certificates	12	22	31
COMPLIMENTARY NIGHT STAY WITH BREAKFAST (Valid on Fridays, Saturdays, Sundays. Subject to availability)		1	2
BUY ONE NIGHT, GET THE SECOND COMPLIMENTARY (Valid on Fridays, Saturdays, Sundays. Subject to availability)	1	2	3
BUY A ROOM @ 30% DISCOUNT (all categories) (Use anytime of the year. Subject to availability)	1	2	3
COMPLIMENTARY BUFFET MEAL FOR TWO (Valid on all meal periods except on Sunday Brunch)	1	2	3
COMPLIMENTARY CHOCOLATE CAKE (1 KG) (Order 24 hours in advance)	1	2	2
COMPLIMENTARY BOTTLE OF HOUSE WINE (Order 24 hours in advance)	1	1	1
SUNDAY BRUNCH OFFER (50% on Non-Alcoholic Brunch, upto 6 guests))	1	2	3
GROUP CELEBRATION - 50% ON FOOD UPTO 20 GUESTS (Valid on all meals except on Sunday Brunch)	3	4	5
COMPLIMENTARY USE OF SWIMMING POOL FOR 2 HOURS (Valid for a family of 2 adults and 2 children below 12)	2	4	6
COMPLIMENTARY USE OF GYM (1 WEEK) (1 continuous week, house rules apply)	1	2	3

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SILVER

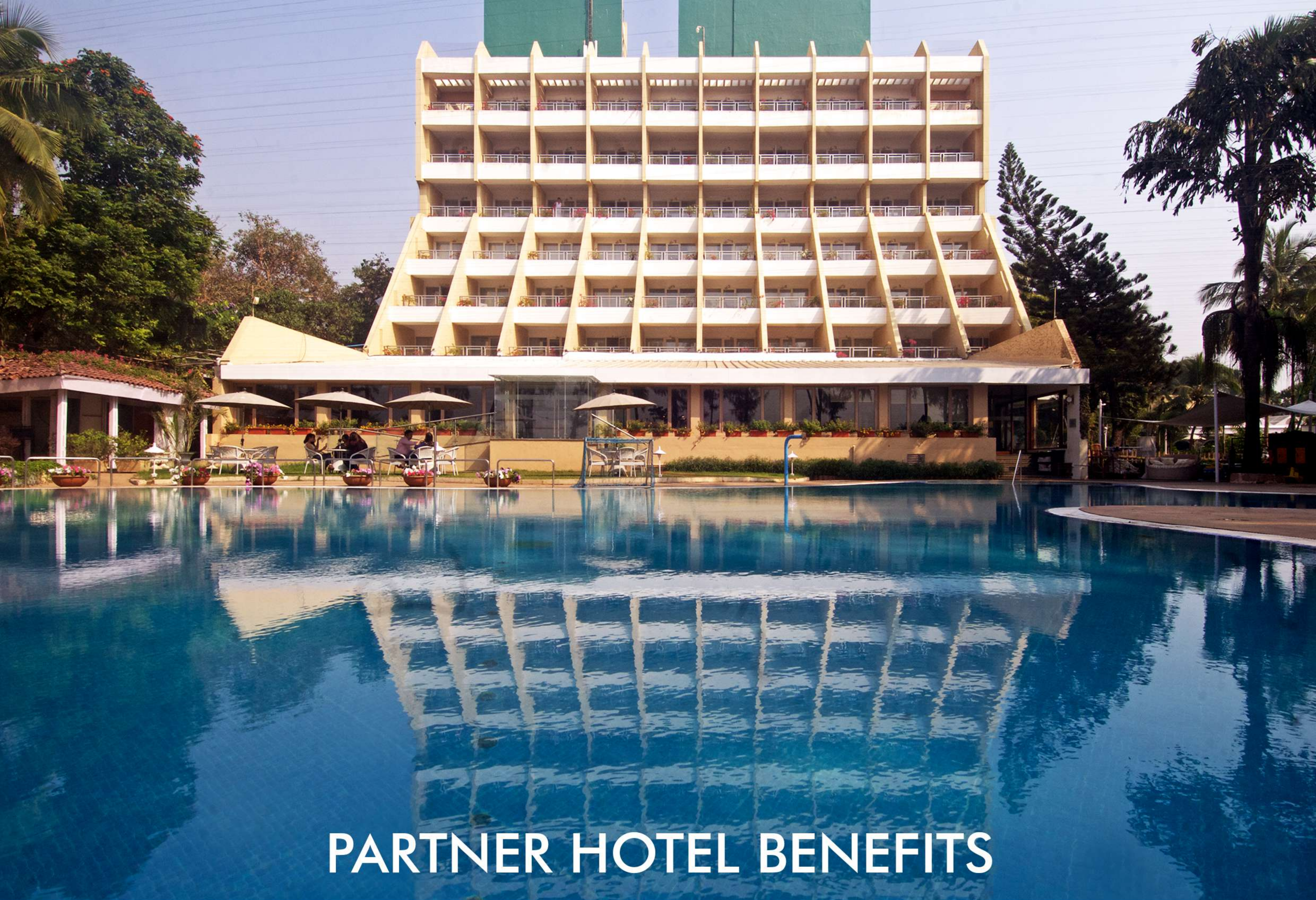
Rs.6000 + GST
Rs.7080

GOLD

Rs.10000 + GST
Rs.11800

PLATINUM

Rs.14000 + GST
Rs.16520



PARTNER HOTEL BENEFITS



CARD BENEFITS

Club Four Point Members can present their card at our partner hotel The Resort Mumbai and the Dukes Retreat and avail of the following benefits.

- **20% discount for upto 10 guests on food and beverage bills.**
- **20% discount on room service.**



CERTIFICATE BENEFITS

Members can avail of the following certificates (additional) at The Resort Mumbai.

GROUP CELEBRATION

Two certificates offering a 30% discount on the food bill and a 20% discount on the beverage bill for upto 10 guests from Monday to Friday.

DISCOUNT ON ROOMS

Two certificates offering a 20% discount on best available rate on rooms. Valid any day of the week, subject to allocation availability.

Standard Terms and Conditions

MEMBERSHIP

- The membership program offers dining, accommodation and lifestyle privileges at Four Points by Sheraton Navi Mumbai, Vashi.
- 'Member' is defined as an 'individual' who sign-ups for the membership by paying a membership fee.
- The membership fee for the Silver Level is Rs. 6000 plus Goods and Services Tax (Net Rs.7080)
- The membership fee for the Gold Level is Rs. 10000 plus Goods and Services Tax (Net Rs.11800)
- The membership fee for the Platinum Level is Rs.14000 plus Goods and Services Tax (Net Rs.16520)
- The membership term (validity period) shall be 12 calendar months from the date of receipt of the membership payment.
- The membership card and the certificates are valid as printed, stamped and cannot be extended or revalidated. These cannot be replaced if lost or stolen.
- The membership card and the certificates have no cash value and cannot be used for any other hotel service.
- The membership card is not transferable. Only one Card can be used per visit, per party, per meal period.
- The membership fee is non-refundable after 15 days of acceptance of the membership package. The member can request a refund within these 15 days provided the membership has not been used and the refund is requested in writing. The refund will only be actioned after the receipt of the membership card and all the un-used certificates.
- It is mandatory to present the Membership Card or Certificates in original for availing the discounts and benefits under this program.
- Terms and Conditions and benefits are subject to change without prior notice. Please refer to the program website for the latest updates.
- The Hotel reserves the right to add, modify, withdraw or delete any of the benefits, rules, terms and conditions and the duration of the program, with or without prior notice. All decisions in this regard will be final and binding on the members of the program.
- The Hotel reserves the right to take legal action including terminating the Membership and blacklisting the member if the member is found abusing, defrauding the hotel or the program.
- The Hotel's maximum liability towards the member under unforeseen circumstances, is to the extent of the membership fee paid. The member cannot claim any amount for any incidents of service lapses or availability of services under the program.
- The member unconditionally accepts the program terms and conditions, as amended from time to time and agrees to be bound by them.
- In the event of a dispute, the Hotel reserves the right for final interpretation of these terms and conditions and also the right to resolve issues at its own discretion.

DINING BENEFITS

- Membership discounts are available on a table of a maximum of twenty (20) guests. These are not valid for banquets.
- Children above 5 years of age are included in the total guest count for the purpose of calculating the discount percentage under this program.
- To avail of the dining discounts, the minimum requirement is that two (2) food items must be ordered. This discount can be availed on the total food order and only one card will be accepted per table / per visit/ per meal period.
- The hotel reserves the right to offer / not offer the membership benefits in conjunction with any other special promotion or discount program.
- The value of the specific discount shall not include taxes.
- The Dining Benefits are not applicable during Christmas Eve, New Year's Eve, Valentine's Day, Independence Day or any other day as specified by the hotel.

ACCOMMODATION BENEFITS

- All reservations are subject to room allocation availability. Room bookings must be made with the Club Four Points Member Help Desk. The hotel may not honor a direct reservation under the program.
- Black-out dates may apply during periods of expected high occupancy.
- The accommodation benefits cannot be used in conjunction with other special promotions, rates, packages, tours, etc. Benefits will not apply on the rates for Travel Agents or Corporations. No commissions are given on these bookings.
- Amendments or cancellations of room reservations must be made with a 72-hour notice, prior to the check-in date. Hotel Cancellation Policy will apply with respect to retention charges.
- It is imperative to present valid photo ID's of the occupants of the room along with the applicable certificate in original to avail of the accommodation benefits.
- All house rules applicable to resident guests apply to members.

CERTIFICATES

- All certificates enclosed are for one-time use only, must be surrendered at the time of arrival, have to be utilized in full and cannot be exchanged for cash or any other service.
- The benefits given in the certificates are accompanied by the terms and conditions given on the face and on the reverse of the certificate.
- All house rules are applicable on usage of the swimming pool and the spa certificates.
- Torn or damaged certificates are not acceptable for use.
- Any unauthorized attempt to reprint or reproduce the certificates of the program is unlawful and may lead to appropriate legal action including prosecution.

PRIVACY POLICY

The Membership Program Club Four Points is solely operated by Loyaltician CRM India Private Limited (LCRM) as an authorized representative of Four Points by Sheraton Navi Mumbai, Vashi. LCRM will collect personally identifiable information from the members in order to service their (his/ her) membership under express consent on sign up. Servicing may include (but not be limited to) disseminating promotional content by all available communication channels, information updates on the membership and the renewal of the membership.

The Member expressly and unequivocally agrees to the privacy policy and the terms and conditions of the program mentioned on www.clubfourpoints.com. The Members Help Desk facilitates and answers all questions regarding privacy issues.